

Haier

CUSTOMER WARRANTY CARD

Customer Name _____

Address _____

Serial No. _____

Date of purchase

Model _____

Dealer Seal _____



Haier

Colour TV

Air-conditioner

Water Heater

Freezer

Chocolate Cooler

Refrigerator

Microwave

ILR

Cooler

Washing Machine

LCD

Deep Freezer

Wine Cooler

HAIER WARRANTY

HAIER Appliances (India) P.Ltd (hereinafter referred to as "the company") hereby offers the following warranty to the original domestic purchaser commencing from the date of the purchase.

Product	Warranty	
	Period	Parts not covered
Colour TV	12 Months	Remote, Cabinet
Refrigerator	Comprehensive: 12 Months Compressor: 60 Months	Plastic parts , Glassware, Light bulb
Washing Machine	Comprehensive: 24 months Motor: 60 months	Top Lid, Outer Steel Casing
Air-conditioner	Comprehensive: 12 Months Compressor: 60 Months	Air Filter; Front Grill, Remote
Microwave	12 Months	Glass Plate, Light Bulb
LCD	1 year	Nil
Water Heater	Comprehensive : 2 years	Pipe
	84 Months on Tank	
ILR	3 Year	Plastic parts, Glassware, Light
Deep Freezer	Comprehensive : 1 years	Plastic parts, Glassware, Light
	60 Months on Compressor	
Wine Cellar	12 Months	Lamp, Front Glass, Plastic parts
Freezer	12 Months	Plastic, Glassware
Coolers	12 Months	Plastic, Glassware, Light acc.

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TERMS AND CONDITIONS

- 1) The company will, free of charge repair or replace any defective part or parts which prove to be defective in workmanship and/or materials and not due to abnormal or improper usage, at its sole discretion.
- 2) This warranty will automatically terminate on the expiry of the applicable warranty period from the date of invoice.
- 3) While the company will make every effort to carry out the repairs as soon as possible, however the company is not liable for any delay in servicing due to reasons beyond the control of the Company or any of its authorized service centers.
- 4) It is entirely left to company's discretion to repair/replace parts at the site of installation or at the authorized service center of the company.
- 5) This warranty shall be strictly limited to the repairs or replacement of defective parts specified in the warranty.
- 6) The parts shall be replaced by functionally operating equivalent material only and not with brand new ones and are likely to be different from the one originally fitted. The parts thus removed shall be taken back by the company.
- 7) This warranty will continue to be in force for the term herein specified, irrespective of what replacements may be provided under it, and such replacement shall not attract any fresh warranty.
- 8) The company reserves the right to retain any part or component replaced at its sole discretion during the warranty period.
- 9) This warranty shall not in any case extend towards payment of any monetary consideration whatsoever or replacement or return of the product.
- 10) In no event the company or its authorized service center be liable for any consequential damages or resulting liability, damage or loss arising directly or indirectly out of any defect in the appliance.
- 11) During the period of additional/non comprehensive warranty, visit charges as applicable will be payable in addition to and fro charges.



- 12) In case of DVD player, the customer will have to bring it to the nearest authorized Haier Service Centre otherwise visit charges will be applicable.
- 13) Demo for Direct Cool Refrigerators, Semi Automatic Washing Machine, CTV below 74 cm and DVD will be on chargeable basis by the company, however the call center can provide support over telephone.
- 14) Any change of location or change in the ownership during the warranty period must be intimated in writing to the company.
- 15) The company's employees or its authorized representatives or dealer/service franchisee have no authority to vary the terms of this warranty.
- 16) The company is not liable to provide service support beyond 5 years after the end of manufacturing of the particular model of the product except in cases where the product is covered under warranty.
- 17) This warranty is effected in New Delhi and claims, if any, shall be made only before the courts having jurisdiction in New Delhi and no claim shall be made against the company outside New Delhi notwithstanding that the appliance may have been sold or delivered elsewhere.
- 18) This warranty is not valid in case of the following events:
 - a) If the product has been installed/serviced/repaired/opened or tampered by any unauthorized personnel.
 - b) If original serial number is removed or obliterated from the product.
 - c) If defects arise/caused by improper electrical circuit, major fluctuations in voltage, alteration, misuse, neglect, substitution of original components with spurious/non-genuine components, attacked by household pest/rodents, fire, flood, earthquake, lightning and/or any other accident or act of God/natural calamities.
 - d) The product is shifted outside India.

Haier Appliances (India) P.Ltd.

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